

SAFETY THROUGH INSPECTIONS

One investigator is assigned to each of the 24 maintenance districts. Each district is comprised of approximately 250 centerline miles. The Division's mission is to improve the quality of life for the public by increasing safety and cleanliness levels throughout the city and by making the public rights-of-way more aesthetically pleasing. The Division responds to 97.4 percent of all complaints within 24 hours. Division Investigators are trained to accomplish the objectives primarily by voluntary compliance, taking into consideration that most contacts are the individuals that are tied to the community, property owners, business owners, contractors and developers. The Division enforces a wide range of violations and acts as a liaison for the public through referrals to and for other agencies.



**ILLEGAL DUMPING ON PUBLIC PROPERTY IS PUNISHABLE BY:
\$1000.00 AND / OR 6 MONTH IMPRISONMENT**

Street Services Investigation and Enforcement Division

SERVICE INVESTIGATION REQUEST HOTLINE:
(800) 996-2489

ENFORCEMENT OF ILLEGAL OBSTRUCTIONS
ON PUBLIC RIGHTS OF WAYS

ILLEGAL DUMPING ON PUBLIC STREETS

ILLEGAL SIGNS ON PUBLIC RIGHTS OF WAYS

ILLEGAL CURB PAINTING

BUILDING MATERIAL PERMIT REQUESTS

HOUSEMOVES / OVERLOAD PERMITS

HOMELESS ENCAMPMENTS

STREET CLOSURE PERMIT REQUESTS

CONSTRUCTION CLOSURE PERMIT

STREET BANNER REQUESTS

SIDEWALK CANOPY APPLICATIONS

To REQUEST YOUR DISTRICT INVESTIGATOR

Call (213) 847 - 6000, 7:00 a.m. – 3:30 p.m.



Department of Public Works
Bureau of Street Services - Street Services Investigation and
Enforcement Division

As a covered entity under Title II of the Americans with Disabilities Act, the City of Los Angeles does not discriminate on the basis of disability and upon request will provide reasonable accommodation to ensure equal access to its programs, services and activities.

City of Los Angeles
DEPARTMENT OF PUBLIC WORKS
BUREAU OF STREET SERVICES



**STREET SERVICES
INVESTIGATION AND
ENFORCEMENT DIVISION**

**IMPROVING Your
Community's
"Quality of Life"!**



Most Common Violations

ORDINANCES UNDER THE LOS ANGELES MUNICIPAL CODE:

66.27
TRASH CANS

66.25
ILLEGAL DUMPING ON
PUBLIC STREETS & ALLEYS

28.04
ILLEGALLY POSTING SIGNS
ON PUBLIC PROPERTY

56.08
OBSTRUCTIONS ON PUBLIC
STREETS

66.45
ORDINANCES GOVERNING
BUILDING MATERIAL
PERMITS

41.20
ORDINANCES GOVERNING
STREET CLOSURES

62.132(B)
STREET BANNER
REQUIREMENTS

62.133(B)
SIDEWALK CANOPY
REQUIREMENTS

62.80
EXCESSIVE FLUID DISCHARGE
ON PUBLIC STREETS

62.96
ILLEGAL CURB PAINTING

CODE ENFORCEMENT

The Bureau of Street Services through its Street Services Investigation and Enforcement Division is primarily responsible for maintaining public property and protecting residents from injuries and accidents that may occur as a result of hazardous and dangerous conditions that exist on public property. The Division enforces a variety of Municipal Code sections and Board of Public Works regulations enacted to protect public property, ensure public safety and minimize the City's exposure to liability.

Street Services Investigators are classified as "Public Officers" pursuant to Section 836.5 of the Penal Code of the State of California. This classification grants Investigators the authority to issue "personal service" citations (Notices To Appear) and to effect misdemeanor arrests for violations under their jurisdiction. While this authority is an effective tool, it is mainly utilized for flagrant and / or recurring violations. Under most circumstances, compliance is obtained through the issuance of a "Notices to Abate Nuisance" and through the Administrative / City Attorney Hearing process.

BUREAU OF STREET SERVICES William A. Robertson, Director

Assistant Directors

Nazario Saucedo **Thomas W. Thomas**
Gary Harris, Chief Street Services Investigator II
Clayton White, Chief Street Services Investigator I

Enforcement and Regulatory activities fall within three categories:

- **CONSTRUCTION**
Building Material Permits
Housemoves and Overload
Permits for Oversize Equipment
- **PUBLIC HEALTH AND SAFETY**
Obstructions in the Public Right-of- Way
Enforcement of Illegal Dumping
Protection of Storm Water Drains
Homeless Encampment Cleanups
Protection of the Urban Forest
Sidewalk Cleaning Contracts
Visibility at Intersections
- **COMMUNITY/EVENT BASED OPERATIONS**
Street Closures and Special Events i.e.
Community Block Parties
Street Banners
Bus Bench Program
Transit Shelters
Street Furniture Program

CHECK OUT OUR WEB SITE: WWW.LACITY.ORG/BOSS

